

Andy & Mary Seymour
Cypress, Ca.

May 6, 2010

Patios By B&B Inc.
86 Orchard
Irvine, Ca. 92618
(714) 997-8630

Hi Paul,

We are extremely pleased with the patio cover! From day one it has been a most enjoyable experience. We chose your company because of your competitive bid, but little did we know that that was just the beginning of the good news. The Kynar 500 finish on the wood grain texture is better than any other product we had viewed.

The *transferable* warranty speaks volumes for the manufacturer's confidence in his product.

Your installation crew, under the very capable leadership of Miguel, has adopted your professional and personable manner.

We appreciated their willingness to please and to achieve perfection. A steady stream of neighbors have come by to "Oh!" and "Ah!" They were impressed -so are we!

Thank you.

Andy and Mary Seymour