

Paul R. Johnson

September 30, 2001

B&B Patio
Attn: Paul Goldman
810 West Katella Ave.
Orange, CA 92867

Dear Paul:

Maureen and I want to thank you for the fine work done in constructing our Patio Room. Your attention to detail and your great ideas have made this a great experience for our family. The extra attention you paid to our special needs have contributed to our enthusiasm for your work.

We hope you have many successes like this one.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Johnson", with a long horizontal line extending to the right.

Paul and Maureen Johnson