

Huntington Beach, CA 92646-5351
Dec. 8, 2005

Paul Goldman
Patios by B & B
810 W. Katella Ave.
Orange, CA 92867


Dear Paul:

We look out on a patio which looks a thousand times better than it was before you and your men installed a new cover! What a transformation! Thank you and we want to especially mention a few items which stand out in our minds as being superior:

- Your proposal to do the job was very effective and far superior to those of others we had contacted.
- Your estimate was very competitive
- We were impressed with the friendliness and quality of work demonstrated by your workmen, Angel in particular. They were a great help in installing the gutter. In fact, they did the whole job! And they cleaned up the patio each time they left in the evening.
- Finally, even though there was a glitch at the factory you were able to get the work done in a very reasonable period of time and you kept an eye on the progress of the work.

So we thank you very much for a job well done and for a patio cover which looks just great and which our friends are sure to appreciate.

Yours truly,

A handwritten signature in cursive script that reads "Paul Holsted". The signature is written in black ink and is positioned above the printed name.

Paul Holsted