

November 16, 2005

Paul Goldman  
Patios By B & B  
810 W. Katella Ave.  
Orange, CA 92867

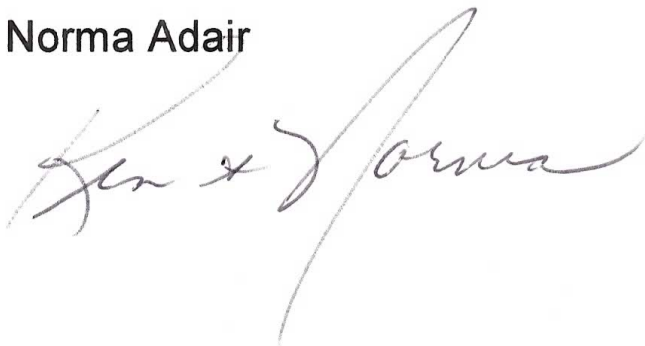
Dear Paul:

Ken and I are really enjoying our patio by B & B! I have to say we are so glad we decided to have you install it for us. After just completing a large remodeling project, we have experience with all kinds of contractors and workmen. Our experience with you and your crew of installers was one of the best.

After thoroughly going over our requirements and expectations, you were right here when the crew arrived to start the project. It was comforting to know everyone was on the same page! The crew was efficient, knowledgeable and very clean and neat. They stayed at it and finished in the time line predicted, cleaned up everything, and even moved the furniture back on to the patio for us!

Thanks for your professional and friendly way of doing business.

Ken and Norma Adair

A handwritten signature in cursive script, appearing to read "Ken & Norma", written in dark ink.